



**RAINBOW TECHNOLOGY**  
ENGINEERING TOMORROW'S ENTERPRISE

# **Rainbow Technology Code of Conduct**

JANUARY 2017



## From Rainbow Technology's CEO

Rainbow Technology has consistently been recognized as one of the world's leading corporate citizens and most ethical companies. I would like to thank you for your contribution in role modeling Rainbow Technology values and maintaining our reputation as a company that is well respected, trusted, and admired.

As we embrace new challenges and increase our presence in rapidly changing markets, one thing that must never change is our unflagging commitment to our values and the highest ethical standards. These core values and standards are the foundation of the unique Rainbow Technology culture that differentiates us, builds our brand, and inspires our customers and suppliers.

Our Code of Conduct is and will always be our steady compass. The Code sets the expectations for integrity and ethics that I expect all employees to follow. Read it, discuss it, and commit to upholding it. If you have any questions or concerns please contact your manager, your Business Group lawyer, your Ethics and Compliance Business Champion, any member of Rainbow Technology Ethics & Legal Compliance, or the Rainbow Technology Ethics & Compliance Reporting.

I look forward to your continued commitment to live our values in the workplace each and every day.

Mohan Ramanuja  
Chief Executive Officer

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## **A Culture of Uncompromising Integrity**

Since the company began, uncompromising integrity and professionalism have been the cornerstones of Rainbow Technology's business. In all that we do, Rainbow Technology supports and upholds a set of core values and principles. Our future growth depends on each of us understanding these values and principles and continuously demonstrating the uncompromising integrity that is the foundation of our company.

The Code of Conduct sets the standard for how we work together to develop and deliver product, how we protect the value of Rainbow Technology and its subsidiaries (collectively known as 'Rainbow Technology'), and how we work with customers, suppliers, distributors, independent contractors, consultants, partners, sponsors, event participants, freelancers, vendors, stakeholders and others. All of us at Rainbow Technology must abide by the Code, our Employment Guidelines, and other applicable policies when conducting Rainbow Technology-related business.



## Our Vision

If it is smart and connected, it is best with Rainbow Technology.

## Our Values

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### Customer Orientation

- Listen and respond to our customers, suppliers and stakeholders
- Clearly communicate mutual intentions and expectations
- Deliver innovative and competitive products and services
- Make it easy to work with us
- Excel at customer satisfaction

### Discipline

- Conduct business with uncompromising integrity and professionalism
- Ensure a safe, clean and injury-free workplace
- Make and meet commitments
- Properly plan, fund and staff projects
- Pay attention to detail

### Quality

- Achieve the highest standards of excellence
- Do the right things right
- Continuously learn, develop and improve
- Take pride in our work

### Risk Taking

- Embrace a growth mindset in everything we do
- Foster innovation and creative thinking
- Embrace change and challenge the status quo
- Listen to all ideas and viewpoints
- Learn from our successes and mistakes
- Encourage and reward informed risk taking

### An Inclusive, Great Place to Work

- Create an inclusive work environment that fosters diversity
- Treat one another equally, with dignity and respect
- Be open and direct
- Promote a challenging work environment that develops our workforce
- Work as a team with respect and trust for each other
- Win and have fun
- Recognize and reward accomplishments
- Manage performance fairly and firmly
- Be an asset to our communities worldwide

### Results Orientation

- Set challenging and competitive goals
  - Focus on output
  - Assume responsibility
  - Constructively confront and solve problems
  - Execute flawlessly
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## RAINBOW TECHNOLOGY CODE OF CONDUCT

### Your Responsibility

Rainbow Technology's Code of Conduct applies to all employees and sets expectations for Rainbow Technology and its subsidiaries (referred to collectively as 'Rainbow Technology') as well as our non-employee members of the Board of Directors regarding their Rainbow Technology-related activities. The Code of Conduct also applies to independent contractors, consultants, suppliers, partners, sponsors, event participants, freelancers, vendors, stakeholders and others who do business with Rainbow Technology; those that do business with Rainbow Technology can establish more restrictive policies, but cannot operate under less restrictive policies.

Specifics on seeking guidance and reporting ethical concerns, as well as other specifics, such as supplemental policies or guidelines related to this Code of Conduct, may differ by company and/or country and are subject to local laws.

Employees are encouraged to review the [Code of Conduct FAQ](#) and other related resources for further guidance. If you have questions on how the Code of Conduct may apply, please contact Legal or [Ask Ethics](#).

Each employee is responsible for reading, understanding, and following the Code. Employees who violate the Code are subject to discipline, up to and including termination of employment. Anyone who violates the law may also be subject to civil and criminal penalties.

### *Code Principles*

The Code affirms Rainbow Technology's five principles of conduct:

- **Conduct business with honesty and integrity.** Conduct business with uncompromising integrity and professionalism, demonstrating honesty and high ethical standards in all business dealings and treating customers, suppliers, distributors, and others with fairness, honesty and respect.
- **Follow the letter and spirit of the law.** Ensure that business decisions comply with all applicable laws and regulations of the many countries in which Rainbow Technology does business.
- **Treat each other fairly.** Work as a team with respect and trust for each other.
- **Act in the best interests of Rainbow Technology and avoid conflicts of interest.** Avoid situations where our personal or family interests interfere — or even appear to interfere—with our ability to make sound business decisions in the best interest of Rainbow Technology.
- **Protect the company's assets and confidential information.** Protect the value of Rainbow Technology's assets, including physical assets, intellectual property, confidential information, Rainbow Technology brands, and its name and reputation as well as the confidentiality of information of our customers, suppliers and employees.



## Asking Questions and Reporting Concerns

To help our company conduct business with uncompromising integrity and professionalism, every employee has an obligation to report possible violations of the law, the Code, and other company guidelines.

Managers and employees who learn of a possible violation of law, regulation, or Rainbow Technology legal policy must immediately report that concern to Legal or Internal Audit.

### *Ways to Seek Guidance and Report Concerns*

Because the Code cannot address every situation, you should seek guidance whenever you are unsure about the correct course of action. There are many ways to ask questions about the Code or report concerns:

- In accordance with Rainbow Technology's Open Door Guideline, you can ask questions and report concerns about the Code with any manager, such as your direct manager, a department head, a division general manager, or another manager up to and including the Executive Office;
- You can ask questions or report concerns with internal groups who specialize in handling such issues, including Human Resources, Internal Audit, Legal, Corporate Security, Information Security, or your group or site [Ethics & Compliance Business Champion](#);
- You can email your question to [info@rainbowtekonline.com](mailto:info@rainbowtekonline.com); and
- You can report an ethics or compliance or safety concern online or by phone through the [Rainbow Technology Ethics and Compliance Reporting Portal](#), which is hosted by a third party and allows anonymous reporting where permitted by law.

Employees of Rainbow Technology subsidiaries may have additional reporting channels for asking questions and reporting concerns.

For other work related concerns, you are encouraged to contact the confidential reporting e-mail account at [info@rainbowtekonline.com](mailto:info@rainbowtekonline.com), [Get HR Help](#), your Human Resources representative, or [HR Legal](#).

An employee does not need to be certain about a concern, have evidence of misconduct, or even know that a violation of the Code, policy or law has occurred to report. No matter how you choose to raise a concern, we take all reports seriously. A Rainbow Technology team will promptly review the matter to determine what actions are appropriate based on the findings consistent with applicable law, Rainbow Technology's Code of Conduct, and other applicable company guidelines.

All employees of Rainbow Technology and its subsidiaries are required to cooperate fully with internal investigations and employees who fail to do so are subject to disciplinary action up to and including termination of employment, in accordance with applicable local laws. For investigations into alleged violations of the U.S. National Labor Relations Act, an employee's participation is voluntary. Employees are strongly encouraged to provide honest, truthful and complete information in any internal investigation.



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### *Non-Retaliation Policy*

Rainbow Technology does not tolerate retaliation against anyone who in good faith reports possible violations of law, the Code, or other company policies or procedures, questions on-going or proposed conduct, or participates in an internal investigation. Retaliation can include, among other things, demoting, transferring, or terminating anyone for raising a question or speaking up in good faith about a possible violation of the Code, company policy, or law. Employees who retaliate or attempt to retaliate against anyone who reports a concern in good faith or participates in an internal investigation are subject to discipline up to and including termination.

Employees who believe they have experienced retaliation should contact [HR Legal](#) immediately.



## **Conduct Business with Honesty and Integrity**

One of our core values is to conduct business with uncompromising integrity and professionalism. We put this value into practice by:

- Communicating clearly, respectfully, and professionally in business,
- Treating customers, suppliers, distributors, and others fairly,
- Acting as a responsible corporate citizen, respecting human rights, and managing the impact of our business on the world around us, and
- Keeping accurate financial and other books and records.

### *Communicating Clearly and Professionally in Business*

We value clear, accurate, respectful and professional communication in all of our business interactions. Ambiguous and unprofessional communications – whether oral or written – can harm Rainbow Technology. Even well-intentioned communications can be misinterpreted. Examples of communications include email, presentation materials, voicemails, text messages, and instant messaging, as well as content in social media and websites.

### *Conducting Business with Customers, Suppliers, Distributors and Others*

Our success is based on strong relationships of mutual respect and trust with our customers, suppliers, distributors and others. To maintain these strong relationships, we treat everyone we deal with the way we would expect to be treated: with fairness, honesty, and respect.

In our marketing and in our interactions with customers and potential customers, we always represent Rainbow Technology products and services fairly and accurately.

We expect our suppliers to comply with all applicable laws and regulations, Rainbow Technology's Code of Conduct and the corporate responsibility principles consistent with the Electronic Industry Citizenship Coalition (EICC) Code of Conduct. We expect our suppliers to hold their direct supply chain accountable to these expectations.

Independent contractors, consultants, suppliers, distributors and others who conduct business with Rainbow Technology risk termination of their relationship with Rainbow Technology for violations of the Code.

When conducting business or engaging with the U.S. Government, Rainbow Technology employees or others acting on Rainbow Technology's behalf, must comply with requirements set out in our [Corporate Policy Statement: U.S. Government Business \(CPS\)](#).

### *Being a Responsible Corporate Citizen*

Rainbow Technology has a long-standing, global reputation as a responsible corporate citizen. For us, corporate responsibility means achieving business success in



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ways that demonstrate respect for people and the planet and upholding the values and high standards of ethics expressed in our Human Rights Principles and our Environmental, Health and Safety Policy. Rainbow Technology is a leader in supporting education and enhancing the communities in which we live and work.

As reflected in our Corporate Responsibility Report, we demonstrate respect for people and the planet and ask all our employees to consider the short and long-term impacts to the environment and the community when they make business decisions. In all our activities, we need to uphold Rainbow Technology's long-standing, global reputation as a role model for ethical and socially responsible behavior.

### *Preparing Accurate Financial and Other Records*

Our financial and other business records shape the business decisions we make. We are responsible for ensuring that Rainbow Technology's books and records are full, fair, accurate, timely, and understandable reflections of the company's operations and business activities.

Any records required by our jobs, such as contractual arrangements, time cards and expense reports must be accurate, complete and properly authorized. If questions arise, ask a direct or other manager for assistance. If you become aware of records that may be inaccurate, report the situation immediately to Finance or Legal. We do not support or condone preparing false records under any circumstances.

We employ auditors to ensure that the way we conduct business and keep records is consistent with relevant accounting standards. We must cooperate with auditors and ensure that anyone acting under our direction also cooperates with auditors.

### **Follow the Letter and Spirit of the Law**

As a global company Rainbow Technology must comply with the laws of the many countries in which it does business. We are each responsible for knowing and following all applicable laws or regulations.

We also must act in a manner that upholds the spirit and the intent of the law. Where the Code or company guidelines differ from local laws or regulations, we must always follow the higher standard. If you believe the requirements of the Code conflict with local law, consult Legal.

Violations of laws and regulations have serious consequences, both for the company and for the individuals involved. Therefore, when questions arise on these or other legal matters, you should always seek guidance from Legal.

Some of the legal topics we encounter include antitrust, anti-corruption, environment, import-export, insider trading, intellectual property, privacy, and public communications.



## *Antitrust*

Antitrust laws, sometimes also called competition laws, govern the way that companies behave in the marketplace. Antitrust laws encourage competition by prohibiting unreasonable restraints on trade. The laws deal in general terms with the ways companies deal with their competitors, customers, and suppliers. Violating antitrust laws is a serious matter and could place both the company and the individual at risk of substantial criminal penalties.

In all regions and countries where we do business, we are committed to competing vigorously but fairly for suppliers and customers.

To adhere to antitrust laws, we must not:

- Communicate with any competitor relating to price, any term that affects pricing, or production levels,
- Divide or allocate markets or customers,
- Agree with a competitor to boycott another business, or
- Put inappropriate conditions on purchases or sales.

Our antitrust policy and standards are set out in Rainbow Technology Corporation's Antitrust and Competition Law Worldwide Policy and Standards. When questions arise, contact Legal for guidance.

When dealing with distributors, we need to follow our company pricing and merchandising policies carefully. The executive responsible for distribution sales and marketing for a geographic area will have more particular information regarding local procedures to be followed in dealing with distributors in that area and can answer questions.

## *Bribery and Anti-Corruption*

Rainbow Technology strictly prohibits all forms of bribery. Rainbow Technology's policy is to comply with all anti-corruption laws and to accurately reflect all transactions in Rainbow Technology's books and records. We must never offer or accept bribes or kickbacks and must not participate in or facilitate corrupt activity of any kind. Many countries' laws define facilitation payments made to government officials as bribes. We do not make facilitation payments on behalf of Rainbow Technology to any government official.

Rainbow Technology's prohibition against offering, promising or paying bribes also applies to third parties who provide services or act on Rainbow Technology's behalf, such as suppliers, agents, contractors, consultants and distributors. We must never engage a third party whom we believe may attempt to offer a bribe in connection with company business. Our anti-corruption expectations for third parties are set out in our [Third Party Anti-Corruption Policy](#) and [Gifts, Meals, Entertainment and Travel \("GMET"\) Policy for Third Parties](#).

When doing business with governments, consult with Legal to be certain you are aware of any special rules or laws that apply. Obtain the required approvals in our Worldwide Business Gifts, Meals, Entertainment, and Travel



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Policy ("GMET Policy") before providing anything of value to a Government Official.

### *Environmental, Health and Safety*

A number of environmental laws, standards, requirements, and policies apply to our worldwide business operations, practices, and products. We have a responsibility to understand and follow these requirements, including:

- Conserving energy, water, raw materials and other natural resources,
- Managing materials and wastes properly, and
- Complying with environmental permits and health and safety requirements.

We support a precautionary approach to the materials used in our products and strive to reduce and minimize the use of hazardous materials and the environmental impact of our manufacturing technologies.

We expect our suppliers and others to comply with all applicable environmental, health and safety laws and standards in their operations.

### *Product Safety*

The safety of Rainbow Technology's products is a top priority. Rainbow Technology takes every report of a product safety concern seriously. Any Rainbow Technology employee or supplier who learns of a safety issue with a Rainbow Technology product must immediately report it to [info@rainbowtekonline.com](mailto:info@rainbowtekonline.com), through the [Rainbow Technology Ethics and Compliance Reporting Portal](#), or as otherwise directed by Rainbow Technology policy.

### *Import and Export Compliance*

In every country in which we do business, laws and regulations govern imports and exports. Many of these laws and regulations restrict or prohibit the physical shipment of our products or the transfer or electronic transmission of software and technology to certain destinations, entities, and foreign persons. In many cases, the law requires an export license or other appropriate government approvals before an item may be shipped or transferred.

We have a responsibility to comply with these laws and regulations. Therefore, we must clear all goods through customs and must not:

- Proceed with a transaction if we know that a violation has occurred or is about to occur;
- Transfer controlled software and technology unless appropriate authorizations are obtained; or
- Apply an inappropriate monetary value to goods and services

Violations, even inadvertent ones, could result in significant fines and penalties, denial of export licenses, loss of export privileges, and/or customs



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inspections and delays. Because these laws and regulations are complex and unique in each country, we provide guidelines and training.

### *Insider Trading*

Many countries have insider trading laws that restrict securities trading and other activities by anyone who is aware of material, non-public information. Material, non-public information is any information not generally known to the public that a reasonable investor might find significant in executing transactions to buy or sell securities in a company.

Any employee who is aware of material, non-public information regarding Rainbow Technology or any other company must not:

- Trade in or execute transactions regarding that company's stock or other securities,
- Disclose that information to others who may buy or sell securities because of the information, or
- Otherwise use the information for personal advantage or the personal advantage of others.

When you have regular access to material, non-public information concerning Rainbow Technology or another company, you need to take special care in planning securities trades. Rainbow Technology has guidelines and policies to help you plan transactions consistent with the requirements of the securities laws.

Directors, officers, and senior employees (Rainbow Technology grade levels 10 and above or equivalent grades at Rainbow Technology's subsidiaries) may not invest in (buy or otherwise receive or sell) derivatives of Rainbow Technology securities, such as puts, calls, and forward contracts, or enter into any short sales or short positions (positions that allow the person to profit if the price of Rainbow Technology securities goes down) with respect to Rainbow Technology securities, with the limited exceptions noted in Rainbow Technology's derivative securities guideline.

### *Intellectual Property*

Intellectual property rights are crucial to protecting the investments that companies and individuals make in developing new products and ideas. We protect our intellectual property and respect the intellectual property rights of others.

We may not copy, reproduce, or transmit protected material, such as writing, artwork, music, video, photographs, movie clips and software unless we have authorization or license.

We must use the confidential information of Rainbow Technology or others only for business purposes and disclose it only to those who are authorized and have a need to know. Even after we leave Rainbow Technology employment, we must continue to protect confidential information (whether Rainbow Technology's or another party's) and not use or disclose it without authorization.



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Furthermore, we must not request or encourage anyone to use or disclose privileged or confidential information unless they are authorized to do so by the owner of that information.

### *Privacy*

Many countries have privacy laws that govern the appropriate collection and use of personal information, which includes any information relating to an identifiable individual such as an email address, physical address, payment card information or government identification number.

We are committed to protecting the reasonable privacy expectations of everyone with whom we do business, including our customers, consumers and employees. We believe responsible stewardship of personal information helps maintain trust in Rainbow Technology and in our products and services. We recognize the importance individuals place on the ability to control the collection and use of their personal information. We have adopted the Rainbow Technology Privacy Principles, the Rainbow Technology Corporate Privacy Rules, and Rainbow Technology's Philosophy on Protecting Personal Information to demonstrate and define our commitment to privacy.

As Rainbow Technology employees, we each have a responsibility to comply with our privacy and security requirements.

When questions, issues or concerns arise, consult your legal department or a member of your privacy compliance team.

### *Public Communications*

As a publicly traded company, Rainbow Technology must comply with a variety of regulations that govern public communications to investors and the public and promote transparency in financial markets. Rainbow Technology has specific requirements for financial reports and documents that the company files with or submits to the U.S. Securities and Exchange Commission and in other public communications.

Therefore, if you are responsible for preparing such reports or contributing information for such reports, you need to ensure that the disclosures are accurate, reliable, and complete.

In addition, only authorized spokespersons may make public statements on behalf of Rainbow Technology to the media or investors.

If you are contacted by a reporter, blogger, analyst or the public requesting comments on behalf of Rainbow Technology on a topic for which you are not authorized by the Global Communications Group and the General Manager of your business group to speak on behalf of the company, do not respond. Immediately refer the inquiry to the [Global Communications Group](#) or Legal.



## **Treat Each Other Fairly**

One of our core values is to work as a team with respect and trust for each other. We strive to uphold open and honest communication and to protect employees from discrimination, harassment, or unsafe practices.

### *Open and Honest Communication*

We value the free flow of thoughts, ideas, questions, and concerns. We encourage employees to raise work-related issues or concerns through our established processes as soon as issues or concerns arise.

We do not tolerate any retaliation against employees for asking questions or making good faith reports of possible violations of law, the Code, or other guidelines.

### *Equal Employment Opportunities and Diversity*

We value diversity in our workforce, as well as in our customers, suppliers, and others. We provide equal employment opportunity for all applicants and employees. We do not discriminate on the basis of race, color, religion, religious creed, sex, national origin, ancestry, age, physical or mental disability, medical condition, genetic information, military and veteran status, marital status, pregnancy, gender, gender expression, gender identity, sexual orientation, or any other characteristic protected by local law, regulation, or ordinance. We also make reasonable accommodations for disabled employees and applicants, as required by law.

We follow these principles in all areas of employment including recruitment, hiring, training, promotion, compensation, benefits, transfer, and social and recreational programs.

### *Anti-Harassment*

We are committed to providing a workplace free of harassment based on personal characteristics such as race, color, religion, religious creed, sex, national origin, ancestry, age, physical or mental disability, medical condition, genetic information, military and veteran status, marital status, pregnancy, gender, gender expression, gender identity, sexual orientation, or any other characteristic protected by local law, regulation, or ordinance. We strongly disapprove of and do not tolerate harassment of employees by managers or co-workers. We must treat co-workers, customers, and suppliers with dignity and respect.

### *Human Trafficking, Child and Forced Labor*

We believe human trafficking, forced, debt bonded, indentured, and slave labor are unacceptable, and we are committed to preventing these practices in our operations and supply chain. Rainbow Technology's Code and policies prohibit harsh or inhumane treatment, including corporal punishment or the threat of corporal punishment. In addition, our policies prohibit the employment of anyone



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under the age of 16 in any position, and workers under the age of 18 are not to perform hazardous work. We expect our suppliers to meet these expectations.

### *Safety*

Rainbow Technology is committed to providing a safe workplace for employees, customers, vendors, contractors, and others on Rainbow Technology property.

We comply with the safety laws, standards and guidelines that apply to our business. Sound safety practices are important in all of our workplaces.

To protect our employees, the public, and our communities, we conduct no activity without the proper safety precautions and produce no product without the proper safeguards.

We believe workplace injuries and illnesses are preventable. We communicate our expectations and safety protocols to employees and suppliers and explain the potential health and safety risks and implications of not following these requirements. We must not begin or continue any work activity contrary to safety requirements.

### *Workplace Violence*

In keeping with our commitment to safety, Rainbow Technology will not tolerate threats of any kind, whether explicit or implicit, threatening behavior, stalking or acts of violence. We take all reports of threatening behavior or violence seriously, look into the matter, and take appropriate action. For additional information, review Rainbow Technology's [Workplace Threats and Violence guideline](#).

## **Act in the Best Interests of Rainbow Technology and Avoid Conflicts of Interest**

We seek to avoid any activity that is or has the appearance of a conflict of interest with Rainbow Technology. We do not engage in activities that compete with Rainbow Technology or interfere with the proper performance of our duties or responsibilities to Rainbow Technology. We do not use confidential company information, company assets (except as permitted under Rainbow Technology's [Electronic Communications Guideline](#)), or our role or position at Rainbow Technology for personal gain. We avoid situations where our personal, outside business, or family interests could impair our ability to make sound business decisions in the best interest of Rainbow Technology.

### *Handling Conflicts of Interest*

All employees must disclose to their managers in writing any conflict or appearance of a conflict of interest with Rainbow Technology; directors and executive officers may choose instead to disclose the issue to the General Counsel, Chief Compliance Officer or the Board of Directors. Managers or other permitted persons to whom disclosures are made will determine, in consultation with Legal, HR Legal, Internal Audit, or the Board, as necessary, if a conflict, or



a perception of a conflict, exists, and if so, how to resolve it. The employee is responsible for memorializing the resolution in writing. In addition to these requirements, when conducting outside business activities, employees must also follow the [Conducting Outside Business Guideline](#).

Disclosure is mandatory; failing to disclose a conflict or a perceived conflict is a violation of the Code.

### *Conflict of Interest Examples*

Conflicts of interest typically arise in the following situations:

- Outside business activities that involve working for a supplier, reseller, or a business that either competes with Rainbow Technology or does business with Rainbow Technology while being employed at Rainbow Technology
- Conducting any non-company business that interferes with the proper performance of our roles, such as conducting non-company business during working hours; utilizing confidential information or processes gained as a company employee; or using company property or equipment for non-company uses (exceeding reasonable personal use)
- Using confidential information or processes gained as a company employee for personal gain or to Rainbow Technology's detriment
- Employees may not perform personal consulting services for hedge funds or other Investment Professionals. Any exceptions require the written permission of the Chief Financial Officer
- Offering or accepting a gift, meal, entertainment, travel expense, or other benefit that could be viewed as a bribe
- Exchanging expensive or lavish personal gifts or services between employees and managers that could be viewed as favoritism or an attempt to exert inappropriate influence
- Accepting any personal benefit that is or could be interpreted as being given to us because of our role or seniority or because the donors believe we might be in a position to assist them in the future
- Participating in or influencing a company decision that may result in a personal gain, gain for an immediate family member, or gain for someone with whom we have a close personal relationship
- Making use of business opportunities discovered or learned through the use of company property, information, or our positions that may result in a personal gain, gain for an immediate family member, or gain for someone with whom we have a close personal relationship
- Serving on the board of directors or advising a competitor or a company that has or is seeking a business relationship with Rainbow Technology, including sponsorships, or owning a significant interest in such an organization, where our ability to make decisions in Rainbow Technology's best interest could be compromised



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- Participating in or influencing a company decision to hire a family member, or supervising an immediate family member or someone with whom we have a close personal relationship

### *Gifts, Meals, Entertainment, and Travel*

The exchange or provision of gifts, meals, entertainment and travel (“GMET”) may create a real or perceived conflict of interest or a situation where those expenses could be viewed as a bribe under applicable laws and international standards. Rainbow Technology expects its employees and third parties to comply with the following principles when giving or receiving GMET:

- We comply with anti-corruption laws.
- The GMET must be for a legitimate purpose, such as to promote, demonstrate, or explain a company product, position, or service.
- The GMET must not place the recipient under any obligation. We do not offer, promise, or give anything of value with the intent to improperly influence any act or decision of the recipient in Rainbow Technology’s or your company’s favor, or with the intent of compromising the recipient’s objectivity in making business decisions.
- The GMET must be made openly and transparently, be reasonable, and appropriate to the business relationship and local customs, and not cause embarrassment by its disclosure.
- Accurately record all GMET provided on Rainbow Technology’s behalf.
- We give GMET to a Government Official (including employees of government agencies, public institutions and state-owned enterprises) only in limited circumstances and only with the proper approvals.

For more information, consult Rainbow Technology’s *Worldwide Business Gifts, Meals, Entertainment, and Travel Policy* (“GMET Policy”). For questions and additional guidance, consult Legal.

## **Protect the Company’s Assets and Confidential Information**

We spend considerable resources to develop and maintain assets used for the company’s business. We each have a responsibility to comply with all procedures that protect the value of Rainbow Technology’s assets, including physical assets, information, Rainbow Technology brands, and its name and reputation, and to protect confidential information customers and others have entrusted to us.

### *Protecting Physical Assets*

Our physical assets include facilities, equipment, and computer and communications systems. We are to use these assets primarily for our business. As a narrow exception, we may use computer and communications systems for reasonable, personal use.



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We need to follow applicable security and use procedures to protect the company's physical assets from theft, loss, damage, and misuse, including unauthorized access. Report the theft, loss, damage, or misuse of company physical assets to Corporate Security as soon as possible.

While we respect employee privacy, we should not assume that our desk, cubicle, or use of compute devices or telephone equipment is private or confidential. Subject to local laws and under the guidance of Legal, Rainbow Technology may search and review both incoming and outgoing communications and all device information, including any password-protected employee communications.

### *Protecting Confidential Information*

Confidential information is valuable to Rainbow Technology. It gives Rainbow Technology a competitive advantage, helps maintain the trust of our customers, and sustains the solid reputation on which Rainbow Technology was built. Confidential information includes information about unreleased products, product roadmaps, manufacturing dates and more. It also includes confidential information transmitted orally or by tweets, posts, blogs and other forms of social media.

Each of us has a responsibility to protect and not to leak Rainbow Technology confidential information or the confidential information of our customers and business partners, and we must not disclose or use this information without clear authorization. Physical assets and documents must be handled in compliance with information security policies. Improper disclosure of Rainbow Technology or third party confidential information is a terminable offence, subject to applicable local law.

If you become aware of unauthorized disclosure or loss of confidential information, contact [Information Security](#) or Legal. For questions or guidance on sharing on social media, contact [info@rainbowtekonline.com](mailto:info@rainbowtekonline.com).

### *Safeguarding Trademarks and Brands*

Among our company's most valuable assets are its trademarks and brands. To protect the value and recognition of our trademarks, we have established guidelines that specify how and when they may be used.

We must follow these guidelines whenever we use the company's trademarks and brands, whether in internal and external communications or in materials prepared by third parties, such as marketing agencies, channel distributors, and Original Equipment Manufacturers.

### *Representing Rainbow Technology*

The value of our reputation and name must be upheld whenever we represent our company. On occasion, Rainbow Technology may request employees to act as representatives of other entities (for example, as an officer, director, adviser, agent or similar role). In those cases, an employee should discuss the



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situation with the direct manager. You may need to follow special rules to abide by the Code.

In other cases, such as when speaking on business or technology topics in a public setting or posting on the Internet – including through social media applications and websites – you must make it clear that you are expressing your own views and not those of our company, unless you are speaking as an authorized spokesperson of the company.

You must carefully follow special rules of conduct if you participate in or take a leadership position with an industry trade association, to avoid antitrust violations.

### **Approvals and Waivers**

The Code sets out expectations for our company's conduct. When certain situations require permission from management or another person before taking action, you need to raise the issue promptly to allow enough time for the necessary review and approval.

In a particular circumstance we may find it appropriate to waive a provision of the Code. To seek a waiver, speak with a manager, who will consider the request in consultation with others, such as Internal Audit, Legal or Human Resources. Waivers of the Code of Conduct require the permission of Rainbow Technology's Chief Financial Officer, General Counsel, or Senior Vice President, Director of Human Resources.

Directors and executive officers who seek a waiver should address the Board of Directors or a designated committee of the Board. We disclose such waivers for directors and executive officers to the extent and in the manner required by law, regulation, or stock exchange listing standard.

### **Reminders**

The Code serves as our guide for conducting business with integrity. It is not an employment contract and confers no rights relating to employment.

The Code is not a complete list of company guidelines. You are expected to know and comply with all company guidelines related to your job. Violation of these other guidelines may also result in discipline, up to and including termination of employment.

Rainbow Technology may amend the Code from time to time as it deems necessary or appropriate.

## Code of Conduct Glossary Terms and Definitions

Topic	Term	Definition
<b>Conduct Business with Honesty and Integrity</b>		
Preparing Accurate Financial/Other Records	Auditors	Includes both external and internal auditors.
Preparing Accurate Financial/Other Records	Accounting Standards	Generally Accepted Accounting Principles (GAAP), International Accounting Standards (IAS), Securities & Exchange Commission (SEC) regulations
<b>Follow the Letter and Spirit of the Law</b>		
Bribery and Anti-Corruption	Government official	<b>Government Officials:</b> any officer, employee or person acting in an official capacity for any government department, agency or instrumentality, including state-owned or -controlled companies, and public international organizations, as well as a political party, political official, or candidate for political office. Some examples include: professors or researchers from public universities or research and design institutes; doctors from public hospitals and employees of state-owned telecommunication companies. For additional examples, please consult Rainbow Technology’s <i>Worldwide Business Gifts, Meals, Entertainment, and Travel Policy</i> (“GMET Policy”).
Bribery and Anti-Corruption	Bribe	Bribery, under Rainbow Technology policy, means promising, offering, or giving anything of value with the corrupt intent of improperly influencing an act or decision of the recipient or obtaining an improper advantage in order to obtain or retain business.
Bribery and Anti-Corruption	Facilitation payment	A small payment made to obtain a routine government action that involves non-discretionary acts, such as processing government papers, or supplying phone or water service. Paying an official to perform such routine work is regarded a bribe under many country laws. <i>Expediting Fees:</i> published government rates or fees that a government agency or entity charges for the purpose of expediting a service are permissible payments. Such payments are made to a government agency and a receipt for the expedited service must be obtained as proof of payment.
Environmental, Health and Safety	Precautionary approach	An approach where the health or environmental risks from using a material and striving to find cleaner and safer alternatives are carefully considered.

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Topic	Term	Definition
Import and Export Compliance	Import	An import is any item coming into a country or crossing a border. Imports may be subject to customs duty, quota restrictions, bans, or licensing requirements, depending on the country of origin and the item.
Import and Export Compliance	Export	The transfer of a physical item or technology, the disclosure (oral or visual) of technology or act of providing a service that is subject to an export regulation.
Intellectual Property	Privileged (attorney-client privilege)	The attorney-client privilege is a legal concept that protects communications between a client and his/her attorney in which the communication involves seeking or providing legal advice. <i>Please note: the privilege varies per jurisdiction. If you have questions about whether a communication is privileged or not, you should consult Legal.</i>
Intellectual Property	Intellectual property rights	Intellectual property rights include patents/patent applications, trademarks, copyrights, trade secrets, know how, and mask work rights.
Privacy	Privacy	<p>Privacy is defined as an individual’s right to keep aspects of his or her personal life secret. This includes an organization’s responsibility to respect an individual’s privacy rights and to manage personal information appropriately, including collection, use, storage, or disclosure of an individual’s personal information.</p> <p>Note: An individual’s right to privacy is not limited to personal information only, but also includes other areas, such as behavioral privacy (an individual’s right to choose what they do and to keep certain behaviors from being shared with others) and communications privacy (the right to communicate without undue surveillance, monitoring, or censorship).</p>
Privacy	Personal information	<p>Any information relating to an identifiable individual.</p> <p><b>Note:</b> Personal Information is also known as Personal Data or Personally Identifiable Information.</p> <p><b>Examples of personal information include:</b> Address, Biometric Information, e-Mail Address, Fax Number, Financial Information (such as Bank Account or Payment Card Information), Government Identification Number, Health/Medical information, Name, Personal Profiles, Photographs, Social Security Number, Telephone Number, etc.</p>



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Topic	Term	Definition
Public Communications	Authorized spokespersons	Authorized spokespersons are identified, selected and approved by their respective Business Unit GMs, Geo leads, and the Global Communications Group (GCG) based on communications objectives and need. Less than 1 percent of the Rainbow Technology employee population is authorized to speak to media on behalf of the company.
<b>Treat Each Other Fairly</b>		
Anti-Harassment	Harassment	Rainbow Technology considers the following conduct to be harassment under our Code of Conduct: verbal, physical and visual conduct that creates an intimidating, offensive, or hostile environment in the workplace that interferes with work performance, even if it is not unlawful. Harassment may be based on race, color, religion, sex, national origin, ancestry, age, disability, medical condition, genetic information, military and veteran status, marital status, pregnancy, gender, gender expression, gender identity, sexual orientation, or any other characteristic protected by local law, regulation, or ordinance.
Human Trafficking, Child and Forced Labor	Debt bonded	Debt bonded labor arises from a pledge of personal services or a family member's services by a debtor as security for a debt. At the outset, the individual typically understands that the pledge of labor is security for a debt and that the rendering of services will, in time, extinguish the debt; however, the debt is open-ended and a rolling tab continues to accrue making the debt and work arrangement self-perpetuating.
Human Trafficking, Child and Forced Labor	Human trafficking	Human Trafficking is defined as (1) the act of recruiting, harboring, transporting, providing, or obtaining a person for labor services or commercial sex acts (2) by means of force, fraud, or coercion (3) for the purpose of exploitation, involuntary servitude, peonage, debt bondage, slavery, or any commercial sex act involving a minor.
Human Trafficking, Child and Forced Labor	Corporal punishment	Corporal punishment refers to physical punishment. For example, caning and flogging are examples of corporal punishment.
<b>Avoid Conflicts of Interest</b>		
Conflict of Interest Examples	Significant interest	An interest in something outside of an employee's job at Rainbow Technology is significant when this influences an employee's ability to make fair and impartial decisions in the best interest of Rainbow Technology.

Topic	Term	Definition
Conflict of Interest Examples	Investment professional	Investors, broker/dealers, and sell-side and buy-side analysts. For more information, please consult the <i>Guidelines for Communications with Investment Professionals</i> .
<b>Protect the Company's Assets and Confidential Information</b>		
Maintaining Information Security	Confidential information	Confidential Information includes, without limitation: technical information (e.g. roadmaps, schematics, source code, specifications), business information (e.g. product information, marketing strategies, markets, sales, customers, customer lists or phone books), personnel information (e.g. organizational charts, employee lists, skill sets, employee health information, names, phone numbers, email addresses, personnel files, employee compensation except where the disclosure of such personnel information is permissible under local labor law such as the right of employees to discuss compensation and working conditions under the US National Labor Relations Act), and other non-public Rainbow Technology data and information of a similar nature.
Safeguarding Trademarks and Brands	Trademark	A trademark is anything that identifies the source of one's goods or services and distinguishes them from those of another, including a <b>word</b> , a <b>name</b> , a <b>design</b> , a <b>color</b> , a <b>phrase</b> , a <b>sound</b> , or even a <b>scent</b> . It is a <b>word</b> (Tide*), <b>name</b> (Howard Johnson*), <b>symbol</b> (McDonald's Golden Arches*), <b>device</b> (Pillsbury Doughboy*), <b>phrase</b> (The Ultimate Driving Machine*) or <b>sound</b> (Rainbow Technology beeps and chimes) that is used in trade with goods to indicate the source of the goods and to distinguish them from the goods of others. A trademark is a valuable asset worth millions of dollars and signifies the standards of excellence and consistent quality associated with the Rainbow Technology products and services. This gives the consumer an assurance of quality when making future purchasing decisions in the marketplace. Thus, a trademark is inherently bound up with the "good will," and reputation, that is developed by the owner of the mark.

Topic	Term	Definition
Safeguarding Trademarks and Brands	Brands	<ol style="list-style-type: none"> <li>1. A brand is a collection of images and ideas representing an economic producer; more specifically, it refers to the concrete symbols such as a name, logo, slogan, and design scheme.</li> <li>2. Is often used interchangeably with "trademark".</li> <li>3. A brand is a sign identified by a distinctive word, phrase, sign, package or label. It is a representation of a company's name, trademarks, products, designs and symbols.</li> </ol>
Safeguarding Trademarks and Brands	Channel distributors	Re-sells company products to smaller accounts or end users
Representing Rainbow Technology	Antitrust violations	There are provisions of the antitrust laws in the United States and worldwide that must be strictly complied with in order to prevent Rainbow Technology and you from being accused of and found liable for violating these laws.